

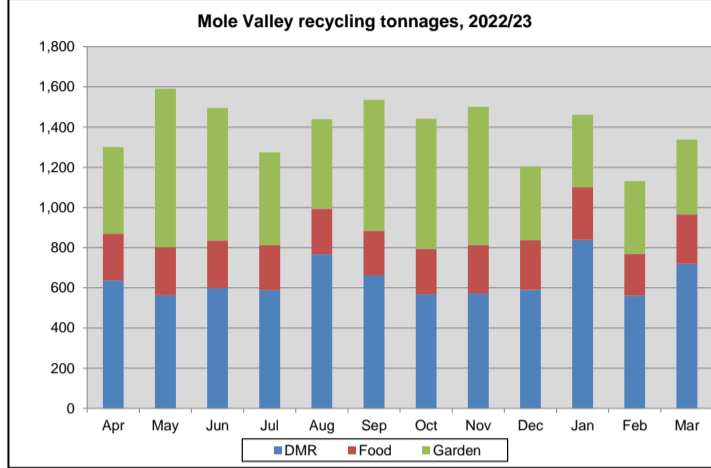
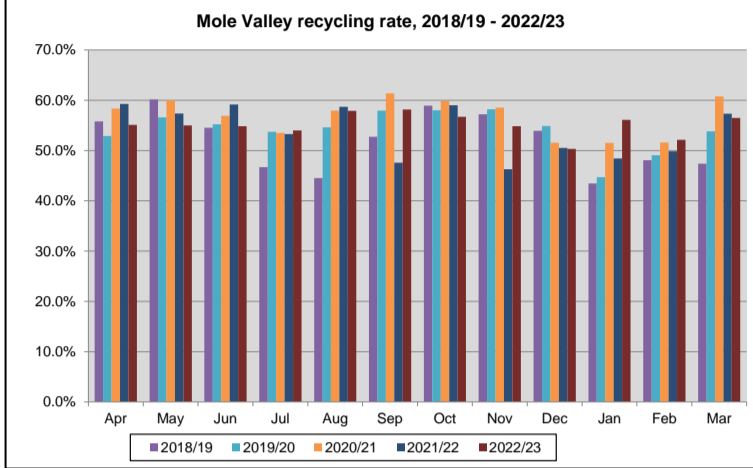
Council **Mole Valley**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

		Latest month				Moving Annual Total (rolling 12 months)								
		Total tonnages		Average daily tonnages										
		Mar 2020	Mar 2022	Mar 2023	Change	Mar 2020	Mar 2022	Mar 2023	Change	Mar 2020	Mar 2022	Mar 2023	Change	2020 Change
Recycling	Dry mixed recycling	809	833	773	-7.2%	26	27	25	-7.2%	8,860	9,267	8,317	-10.3%	-6.1%
	Food waste	249	251	247	-1.8%	8	8	8	-1.8%	2,873	3,009	2,811	-6.6%	-2.2%
	Garden waste	518	482	371	-22.9%	17	16	12	-22.9%	7,433	5,505	6,237	13.3%	-16.1%
	Textiles	2	7	7	4.1%	0	0	0	4.1%	30	54	82	52.4%	172.7%
	WEEE	6	1	1	-2.3%	0	0	0	-2.3%	98	39	27	-29.7%	-72.4%
	Other recycling	1	1	0	-100.0%	0	0	0	-100.0%	7	0	0	N/A	-100.0%
	Total recycling	1,585	1,575	1,399	-11.1%	51	51	45	-11.1%	19,301	17,873	17,474	-2.2%	-9.5%
Residual	Residual household waste	1,011	1,023	990	-3.2%	33	33	32	-3.2%	12,487	13,256	12,945	-2.3%	3.7%
	Other waste	191	183	133	-27.5%	6	6	4	-27.5%	2,743	1,976	1,691	-14.4%	-38.3%
	Fly tipping	0	2	3	77.2%	0	0	0	77.2%	8	14	68	386.4%	786.4%
	Total waste & recycling	2,787	2,782	2,526	-9.2%	90	90	81	-9.2%	34,538	33,118	32,179	-2.8%	-6.8%



Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
Residual	Residual household waste
	Other waste
	Fly Tipping
Total waste & recycling	

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Recycling	637	564	600	589	765	663	567	573	591	838	561	719
	233	238	236	223	229	222	227	239	246	262	209	247
	431	789	661	463	445	651	648	689	367	361	362	371
	6	7	6	6	9	8	11	7	6	9	0	7
	5	1	3	1	1	2	1	7	1	1	1	1
	58	44	45	40	43	52	57	175	141	107	47	79
	1,370	1,644	1,549	1,323	1,492	1,598	1,511	1,690	1,351	1,580	1,180	1,425
Residual	1,050	1,278	1,209	1,075	1,022	1,079	1,079	1,294	1,259	1,165	1,043	1,044
	68	67	66	53	64	71	74	99	75	72	40	54
	6	5	3	12	7	7	3	3	1	14	4	3
	2,488	2,989	2,824	2,450	2,578	2,747	2,664	3,083	2,684	2,817	2,264	2,522

Recycling rate	Current month
	Quarterly
	Last 12 months

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Recycling rate	55.1%	55.0%	54.8%	54.0%	57.9%	58.2%	56.7%	54.8%	50.3%	56.1%	52.1%	56.5%
			55.0%			56.7%			54.0%			55.0%
	53.9%	53.7%	53.2%	53.3%	53.2%	54.0%	53.8%	54.5%	54.5%	55.1%	55.2%	55.2%

Quarterly indicators

	2019/20				2021/22				2022/23				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Dec 2021	Dec 2022	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	98.9	98.8	103.1	95.7	108.5	90.3	94.5	85.3	94.8	88.8	96.5		389	393	365	-7.0%	-6.1%
Recycling rate (Defra definition)	54.9%	55.5%	57.2%	51.3%	58.2%	53.6%	51.9%	52.2%	54.9%	56.7%	54.0%		53.9%	54.5%	54.5%	0.0%	0.5%

Key Performance Indicators

	Target	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Performance against Amey contract													
Missed collections per 100,000 collections	80	74	71	83	79	82	63	65	64	56	77	52	51
Missed assisted collections	0	50	47	57	43	37	38	42	35	26	39	23	15
Missed collections not rectified	0	1	1	0	7	0	16	3	26	17	6	0	2
Repeated missed collection	0	2	18	25	32	19	10	26	16	13	19	14	58
Repeated missed assisted collections	0	1	6	7	9	11	5	8	5	2	2	0	5
Reported spillage	0	0	0	0	0	2	1	0	1	0	1	0	0
Reported waste separation failure	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to carry out collection (assisted)	0	0	0	0	1	3	1	0	0	2	9	1	1
Failure to carry out collection (non-assisted)	0	5	1	4	2	3	3	4	10	2	1	2	5
Missed bulky collection	0	0	0	0	0	0	0	0	0	0	0	0	0
Street cleaning performance failure not...	0	40	22	37	15	9	31	40	49	45	54	41	0
Flytipping, flyposting or graffiti non-removal	0	12	7	18	14	11	10	8	2	10	7	12	0
Customer contact service response times	0												
Garden waste cancellation missed	0	-	-	-									
Litter and Detritus													
Survey	4%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	0.3%	0.0%	0.0%	0.5%
Survey	8%	0.0%	0.0%	2.7%	0.0%	0.0%	5.2%	0.0%	0.0%	4.2%	0.0%	0.0%	5.2%

Notes

